# Will your business idea fly checklist



Starting a business for the first time is exciting and daunting all at once. Use this checklist to help you navigate your way to the start line.

## 1. The feasibility of your idea

- You have the ability to run a business with past experience or you have mentors to help you.
- You have industry experience and understand the characteristics of the market.
- The business is a legal activity in Canada.
- You can perform the duties required.
- You have the necessary qualifications.
- There is a gap in the market that you can fill.

#### 2. What to do before you launch

- □ Identify key target customers.
- Research the size of your market.
- Identify your main competitors.
- Develop your own competitive advantage.
- Become the expert in your industry.
- Understand your customers' needs and wants.
- Conduct a <u>SWOT</u> (strengths, weaknesses, opportunities and threats) analysis.

### 3. How will customers find you?

- Register a website <u>domain name</u> and build a website.
- Create a unique logo.
- Establish practical marketing activities.
- Set up a unique email address.
- Establish a social media presence.

#### 4. Set expectations before you open

- Define your market: is it a geography? A group of people? Outline the size of the market and the percentage of sales you think you'll get.
- Find out where most of your customers are located. Are they easy to identify, and is it easy to get their attention?
- Identify how much customers will pay for what you do. Is there enough margin for you to make a profit?
- Determine <u>how customers want to pay you</u>.
- Find out how customers want to receive their products and services.
- Determine the right <u>suppliers</u>.

#### 5. You are ready to open the doors

- Equipment and/or inventory is in place.
- Employees are trained.
- Suppliers are in place and can deliver.
- Project management systems are operating.
- Inventory management is in place.
- Sales and client information reporting is ready to go.
- Sales channels are operational.
- Problem resolution standards and practices are in place.
- Client feedback loops are in place.
- Your client loyalty program is in place.
- <u>Payment acceptance</u> methods are ready.

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